

MHSF Domain Milestones (FY21-22)



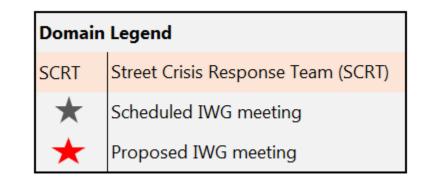
Marlo Simmons

Deputy Director Behavioral Health Services

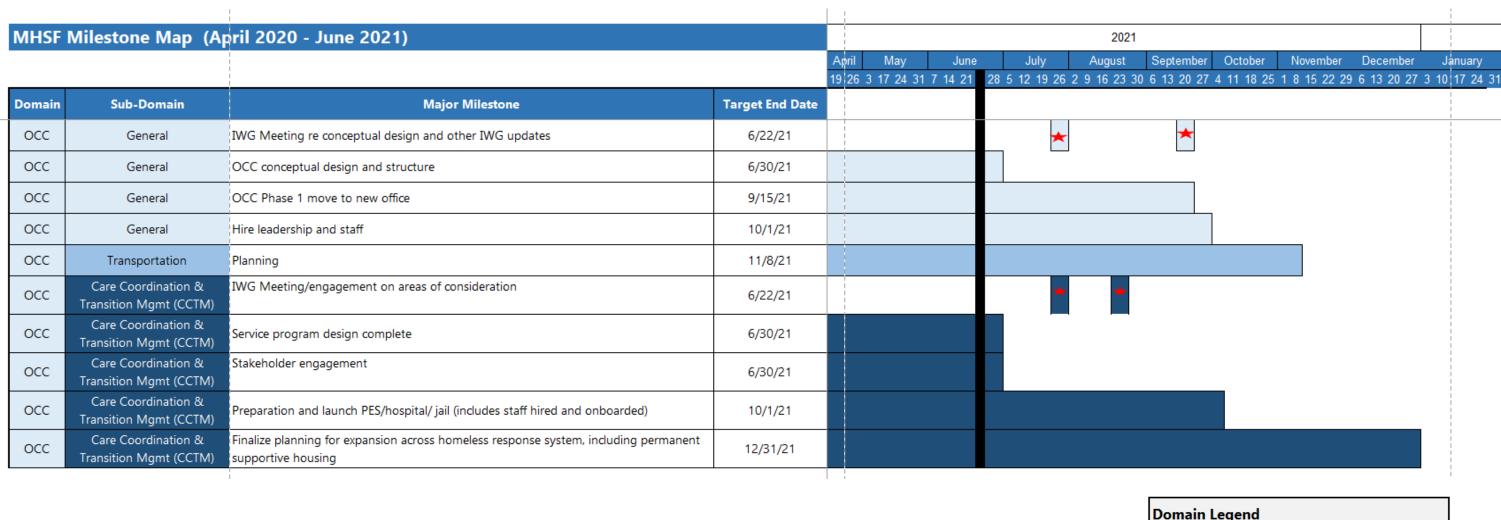


Street Crisis Response Team Domain Milestones (FY21-22)

MHSF Milestone Map (April 2020 - June 2021)					2021										
. A second secon					June		July	Auç	gust	September	October	November	December	January	
			19 26 3	17 24 31	7 14 21	28 5	12 19 3	26 2 9 16	3 23 30	6 13 20 27	4 11 18 25	1 8 15 22 29	6 13 20 27	3 10 17 24 31	
Domair	Major Milestone	Target End Date													
SCRT	Start monthly communication email and first dashboard go-live	4/15/21													
SCRT	Harder First Quantitative Analysis (re first 4 months of implementation)	6/30/21													
SCRT	Harder Community Forum #2	6/16/21													
SCRT	6 teams go-live to provide city-wide 24/7 coverage	7/31/21										_			
SCRT	IWG Meeting to design/ data/other updates	10/26/21	*	*							*				



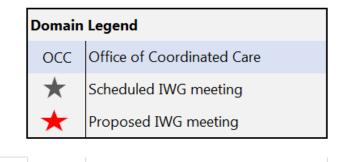
Office of Coordinated Care Domain Milestones (FY21-22)





Office of Coordinated Care Domain Milestones (continued)

MHSF Milestone Map (April 2020 - June 2021)						2021								
					4	June	July	Aug		_	November			
				19 2	26 3 17 24 31 7 14	1 21	28 5 12 19	26 2 9 16	23 30 6 13 20 2	27 4 11 18 25	1 8 15 22 29	6 13 20 27	3 10 17 24 31 7	
Domain	Sub-Domain	Major Milestone	Target End Date	1										
occ	Case Management Expansion	Communication to stakeholders re expansion plan	7/15/21										 	
осс	Case Management Expansion	Initial expansion of existing ICM contracts	9/1/21											
occ	Case Management Expansion	Hiring for new positions (civil service); design and issue RFP for additional services (contracted)	11/1/21											
occ	Marketing & Outreach	Communication coordinator hired and onboarded	8/1/21											
OCC	Marketing & Outreach	Communication plan	12/31/21					•						
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Mental Health Service Center Domain Milestones (FY21-22)

MHSF	Milestone Map (April 2020 - June 2021)		2021											
			April	April May June July August September October Nove 19 26 3 10 17 24 31 7 14 21 28 5 12 19 26 2 9 16 23 30 6 13 20 27 4 11 18 25 1 8 15									January	February
Domain	Major Milestone	Target End Date	19 26 3	10 17 24	31 7	14 21 28	5 12 19 26	2 9 16 23 3	0 6 13 20 27	4 11 18 25 1	8 15 22 29	6 13 20 27	3 10 17 24 31	7 14 21 28
MHSC	BHAC /pharmacy hours at 1380 Howard hours expanded	12/31/21												
MHSC	DPH optimiziation of BHAC: access and flow improvements	6/30/22												
MHSC	IWG Meeting re Crisis Diversion Program	7/31/21					*				 			
INIUSC	IWG Meeting re preliminary program planning re goals of providing 24/7 access to care	9/28/21							*	_	 			
MHSC	IWG Meeting re optimimization of BHAC and flow improvement	10/26/21								*	 			



Analytics & Evaluation Domain Milestones (FY21-22)

	ЛHSF	Milestone Map (April 2020 - June 2021)	2021												
					May	June		July	August	September	October	November	December	January	Feb
_				19 26 3	17 24 31	7 14 21	28 5	12 19 26 2	2 9 16 23 30	6 13 20 27	4 11 18 25	1 8 15 22 29	6 13 20 27	3 10 17 24 31	7 14
ı	omain	Major Milestone	Target End Date												
	A&E	Finalize core set of domain-specific KPIs.	8/31/21												
	A&E	Population KPIs will be defined and reported on internal tracking dashboard	11/30/21												
	A&E	MHSF population and outcome metrics reported quarterly	1/31/21												
	A&E	IWG Meeting re update on A&E metrics	10/26/21		*						*				_

